



ELLER
SECURITY
SERVICES



Corporate Profile

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Eller Security

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Our profile is a brief synopsis of our company. It details our strengths, qualities, resources and project experience of Eller Security in implementing and managing comprehensive business security solutions.

At Eller Security, “Our business is your safety and peace of mind” – we handle the Security needs of your business, allowing you to focus more on your company’s core activities. We provide services to the domestic, corporate, non-profit and government sectors, with emphasis on:

- Alarms and Security Systems (Intruder Alarms)
- CCTV and Access Control
- Security Personnel (permanent or casual) Guard
- Patrol and alarm response services
- Back to Base Alarm Monitoring (Alarm and device monitoring).

This profile will detail each of the above service areas and show what Eller Security can do to help you achieve the level of security you want.

Introduction

The need for security is increasing in all sectors of the country. Whether it is private homes, industrial complexes, office buildings, hotels, stadiums, warehouses, utility or transport facilities or government buildings, there is a growing need to protect people and property from theft, break-ins, accidents, vandalism, sabotage, hijack and terrorism, and to control the flow of people. With its innovative access control and comprehensive key systems, Eller Security is doing a great deal to meet this demand.

We offer our customers' needs-focused security solutions that gives them the greatest possible benefits in terms of security, organizational efficiency and convenience. Eller Security is synonymous with security technology, providing customer-focused, well diversified products in its main markets.

How we maintain a competitive edge in the security Industry?

Eller Security will continue to be the service provider of choice for security conscious clients. In order to achieve this, we will continue to improve and sustain our daily drive for excellence, to the benefit of our valued clients.

We provide our clients with an integrated approach whilst at the same time delivering cost effective, innovative and long term solutions for all their security requirements.

We live in a society where safety and security standards have become very low with high crime rate. Statistics show that there is an increment in crime rate, with these statistics it clearly shows that there is a large need for professional and effective security services provider.

Our Company promises to remain innovative in our services and dedicated to the protection of life and properties. Our directors and teams are actively involved in the day to day running of all functional and technical activities of all field operatives (security personnel). The fact that every employee has a committed interest in contributing to the success, growth and prosperity of the company enables us to continuously deliver on our promises and surpass Client expectations.

We understand the importance of gaining and retaining customer loyalty by developing partnerships founded on trust, confidentiality and integrity.

We do not seek work which cannot be maintained by good security practices, or good conditions of service. We are confident, that our continuing success within an ever-changing market is a result of our philosophy, and determination to provide a responsive and professional tailor-made service at a reasonable cost.



About Us

Eller Security is a PSIRA accredited, South African, Black empowered company which has transformed into one of South Africa's most efficient security companies through commitment and service excellence.

Eller Security is a true reflection of the new South African ideal, where diverse personnel combine their skills to provide maximum value for our clients.

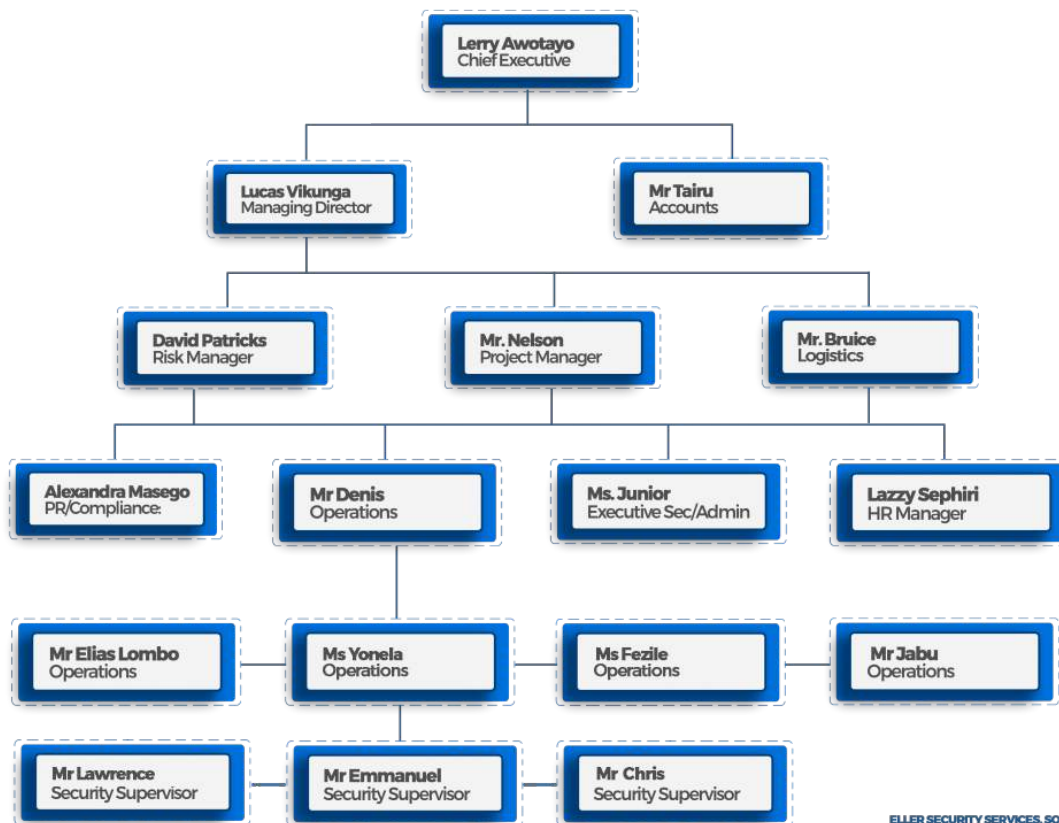
In order to achieve this, we will continue to improve and sustain our daily drive for excellence, provide an integrated approach whilst at the same time delivering cost effective, innovative and long term solutions for all their security requirements.

Why choose us?

We believe Safety cannot be left to chance, which is why our company is a proud frontier in offering superior safety solutions. Our services do not only allow us the opportunity to keep our clients assets and lives safe, but also contributes to the goal of a free and safe South Africa.

Eller Security is a South African Company with:

- PSIRA Accreditation
- National Foot Print
- Increased levels of service
- Easy access to top management
- Faster response times
- Decisions made quickly and efficiently
- Cost effective solutions
- Years of service excellence



ELLER SECURITY SERVICES, SOUTH AFRICA
Organogram
02/2018 ESSDF

Vision

To improve security and safety levels for all our clients and also offer the best security solutions in the country.

Mission

Eller Security Services aims to provide a full security solution to individuals, business and communities.

Values

We are passionate about security and safety, this is why we stand behind the value of our services and avoid compromise in the safety of lives and properties.

We don't just provide people with security but we also make it a point that we teach them about safety. As we are committed to providing a cost effective service that increases return on investment for all our clients.

Services

• *Commercial security*

Our security uses high technology to monitor people and properties. Security packages offered are designed to ensure safety during peak times as well as off peak period, with reliable personnel and gadgets in place to ensure the safety of persons and assets

Our systems pickup fire hazards and as well as early warning signals that can save people and properties. Our commercial security services covers the following:

- Access Control
- Metal Detector
- Fire Detector
- Traffic management

• *Residential Security*

We never compromise on your home security system. We've been involved in residential security since inception of our business and continue to consistently deliver on our promises of safety and peace of mind. While you are away on a vacation or on business, we make sure that your home is secured and there are no intrusions that will make you lose your assets.

We have security alarms installed in your house that are connected to our offices, whenever an alarm goes on: we don't hesitate to go check your house. We take a personalised approach to your needs, offering tailor-made security products and services to secure your home.

- Routine Patrol
- Visitors Management
- Safety Drill Management
- Intrusion Detectors

We have security patrols in neighborhoods with one or more personnel, vehicles and resources than any other security company: 24/7. We make sure that you get that peace of mind that you deserve, while you leave the rest to us.

We want to make you feel safe in your home; we make sure that happens every day.

- We have professional security expertise and we offer free risk assessment.
- We offer sharper, faster response times while our vehicles feature live GPS satellite tracking.

• *Surveillance Monitoring*

We have high definition of new technology in place for your business and home security needs. This technology includes the new age of CCTV Analogue, IP and Hybrid Systems, Access Control, PA Systems, Fire Detection, Off Site Reviewing, Off Site Monitoring, Till Integration and Weight Bridge Integration.

CCTV Surveillance is a modern technology designed for visual surveillance monitoring. We install surveillance cameras for house hold use. This can be monitored inside the house with the cameras on the gate. It lets you see the view from the gate and you can control who goes in and out.

Our monitoring solutions are designed to be an event management tool and also an independent off-site back up security system. A set of protocol equipment, that triggers upon a set of events. The system then makes use of tools that allow operators to analyse events and respond within suitable time and control or defuse situations.

- Alarm Monitoring
- CCTV visual security
- Visual deterrents

• *General Guarding*

We offer a wide range of general guarding and safety plans that ensures high level of safety, to ensure that our clients are safe at all times.

We do personal body guiding, VIP escorts and controlled access service operations to venues. This is supported by state of the art technology through effective communication of our cautious guards. Today's society is unpredictable and one always needs that personal protection.

Eller Security provides customised security solutions to a broad base of clients in a range of industries, deploying well-trained and experienced personnel supported by state-of-the art equipments and infrastructure.

For events we do crowd control and controlled entrances.

Experience

Eller Security has been in existence for many years and is still a trusted name in the security industry. We do not disappoint in bringing our clients high quality services.

Our management has driven the company where it is today and its continuing with the excellent job. We ensure our staffs are qualified and trained for years to do this kind of job because we do not compromise on our client's safety.

Service quality

Eller Security strives for excellence and always works on improving service delivery for our clients. We have quite a number of strategies put in place to make our clients happy.

This include making sure our staffs are adequately trained on how to deal with customers.

As well as employing the services of professional Public Relations Specialists to ensure that we manage our interactions with the public.

We also make sure that we hire people who know how to treat clients, as well as make them happy.

If customers are not satisfied with our service, we ensure that all communication channels are opened and refer the matter to our Public Relations team. This is to ensure that all our clients are attended to, all matters are dealt with the utmost importance, and all issues are resolved timeously. We treat people fairly and without discrimination.

Clients

- Zelri Property
- Rise Property
- Prime Group
- Mowana
- Trafalgar Property
- International Housing Solution (HIS)
- ABSA
- Pretoria Hotel
- Fitzanne Estate
- Property Cloud
- Birdeye Property
- Framework Property
- Pro-Admin Property
- Huurkor Administrator

Conclusion

In conclusion, we are available to offer our specialised service offerings to companies, individuals and organizations in need of security services. Our greatest priority is the safety of our clients and properties.

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